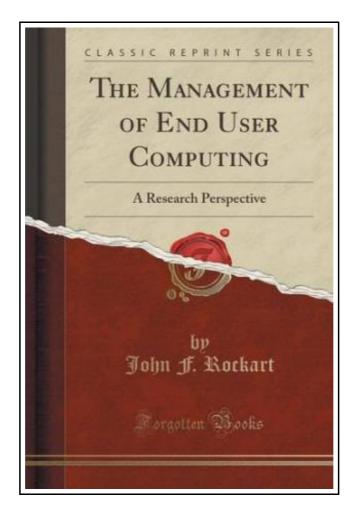# The Management of End User Computing: A Research Perspective (Classic Reprint) (Paperback)

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Forgotten Books, United States, 2015. Paperback. Book Condition: New. 229 x 152 mm. Language: English . Brand New Book ***** Print on Demand *****.Excerpt from The Management of End User Computing: A Research Perspective Based on interviews with 200 end users and 50 information systems managers concerned with end user computing, end users can be classified into six distinct types. Each of them needs differentiated education, support and control from the Information Systems function. End users exist primarily in staff functions. They develop and use a wide spectrum of computing applications ranging from operational systems of the type usually developed by information systems professionals to complex analytical programs. To support a large number of their applications a new computing environment, the third environment (in addition to the traditional COBOL and timesharing environments) must be developed by Information Systems (I/S) management. Close attention must also be paid by I/S management to the need to involve functional support personnel (end users in each functional area who spend most of their time programming and aiding other end users) in the I/S end user management process. An end user strategy is needed in each organization. In addition, users cite increasing needs for support from I/S management. Finally, a new type of control process is necessary if end user computing is to be well managed. About the Publisher Forgotten Books publishes hundreds of thousands of rare and classic books. Find more at This book is a reproduction of an important historical work. Forgotten Books uses state-of-the-art technology to digitally reconstruct the work, preserving the original format whilst repairing imperfections present in the aged copy. In rare cases, an imperfection in the original, such as a blemish or missing page, may be replicated in our edition. We do, however, repair the vast majority of imperfections successfully;...

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